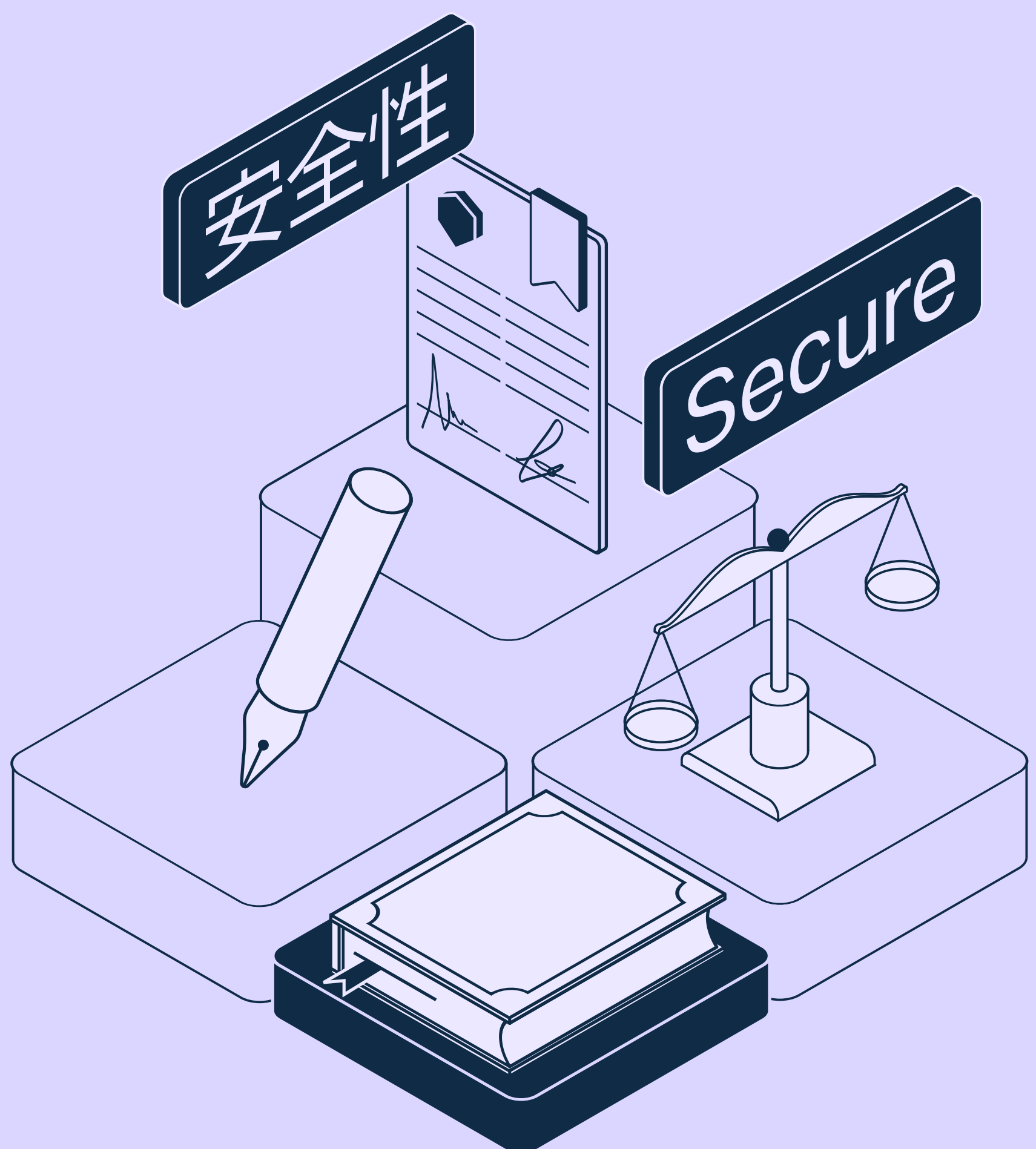


How to choose secure and compliant AI

A guide for public sector professionals



AI that works for the public sector

Only 23% of public sector professionals use AI tools regularly¹, despite the enormous potential to transform public services.

So, what's getting in the way?

AI promises efficiency, but organizations can't afford to adopt new technologies without clear assurances. In fact, 60% of public sector administrators say legal or regulatory barriers make them cautious about using AI more extensively.²

These concerns aren't just about risk—they're about transparency, control, and getting it right. Public sector leaders are accountable to the people they serve, which means choosing tools that protect sensitive data, offer clear oversight, and align with strict regulatory and ethical standards.

Whether you're in legal, policy, procurement, or operations, it's essential to know what good AI looks like.



This guide explores the key security and compliance considerations when evaluating AI tools—and how Language AI can help scale operations and improve efficiency, without compromising trust.



¹ Public First "AI & the Public Sector." 2024



² Ibid


Evaluating the security of AI tools

When evaluating AI tools, security and compliance are paramount. It's crucial to ensure they meet rigorous standards that safeguard your and your clients' data, protecting against potential risks.

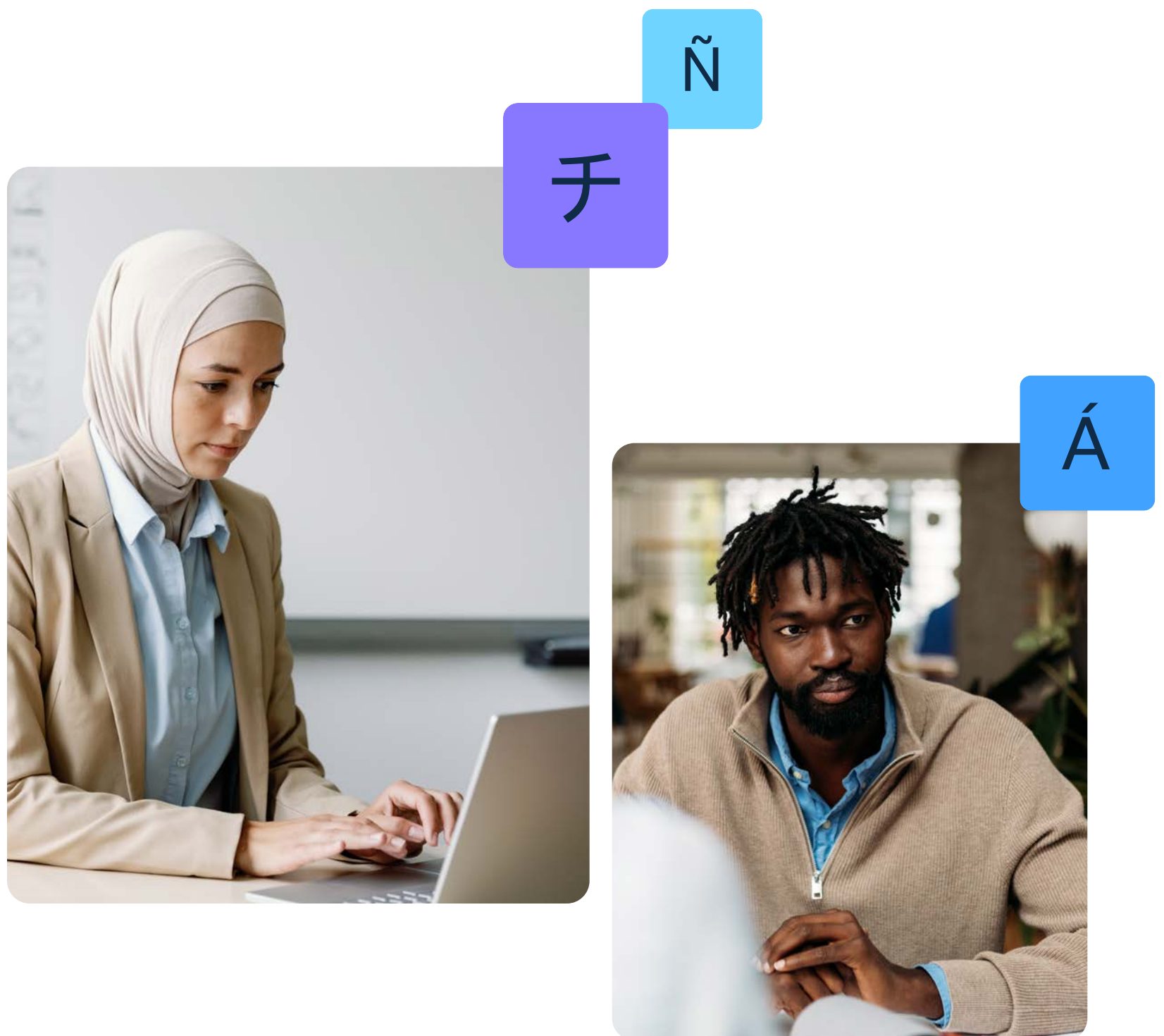
Security and compliance features	How DeepL keeps your data secure	DeepL Pro
Encryption Encryption makes data unreadable—deciphered only with a key or password. This makes it harder for people to steal or misuse the data. Encryption is often required by privacy and data protection laws, such as GDPR, to protect personal information.	Customer data is encrypted both in transit and at rest during processing. For added control, DeepL offers an additional feature that allows customers to provide their own encryption keys, further protecting their data on our platform.	
GDPR compliance The EU General Data Protection Regulation (GDPR) is a strict data protection and privacy law. It applies to organizations worldwide that process personal data of individuals within the European Union and European Economic Area (EEA).	DeepL complies with EU data protection laws, in particular GDPR requirements—thus ensuring a high level of data protection and privacy that is recognized worldwide.	

Security and compliance features	How DeepL keeps your data secure	DeepL Pro
<p>Global compliance</p> <p>ISO 27001 and SOC 2 Type II are internationally recognized standards for information security management and data protection.</p> <p>ISO 27001 demonstrates an organization's commitment to implementing robust security measures and continuous improvement, while SOC 2 Type II assesses how technology companies, particularly those handling sensitive data or cloud services, manage information security.</p>	<p>The safety and security of customer data is our top priority. We're fully compliant with global security standards, and prioritize the security, availability, and confidentiality of our systems.</p> <p>Our ISO 27001 and SOC 2 Type II certifications reinforce this commitment to robust data protection.</p> <p>In addition, we regularly conduct penetration tests to proactively identify and address potential security risks, ensuring our systems remain resilient.</p>	
<p>Single sign-on (SSO)</p> <p>SSO lets users access multiple apps and systems with one set of login credentials, reducing the risk of weak passwords or forgotten login info. It typically works through identity protocols like OIDC (OpenID Connect) or SAML (Security Assertion Markup Language), enabling secure and centralized authentication.</p>	<p>DeepL provides role-based identity management and SSO for secure access authentication at scale, with support for both OIDC and SAML.</p>	

Security and compliance features	How DeepL keeps your data secure	DeepL Pro
<p>Multifactor authentication (MFA)</p> <p>MFA adds an extra layer of security to the login process by requiring users to provide two or more verification factors, helping prevent unauthorized access.</p>	<p>DeepL supports MFA, providing additional log in security for employee accounts. This ensures secure access across teams, even without centralized identity management in place.</p>	
<p>Network access restrictions</p> <p>Network access restrictions help prevent the use of unauthorized or unsecured versions of a tool—ensuring employees only access approved environments that meet company security policies.</p>	<p>Organizations can ensure employees can only access DeepL with authorized licenses and accounts. This helps IT teams enforce secure usage policies and support compliant, enterprise-wide adoption.</p>	
<p>Audit logs</p> <p>Audit logs provide a detailed record of user activity within a system, supporting transparency, accountability, and regulatory compliance. They are especially important for monitoring data access and maintaining audit trails for internal security policies or external standards.</p>	<p>DeepL allows customers to download audit logs of all user interactions—such as account deletions and failed access attempts—covering a period of up to three months.</p>	

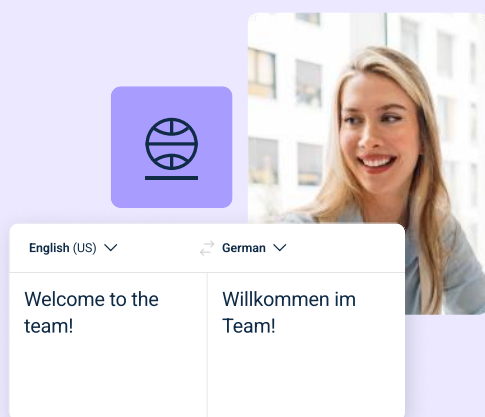
Security and compliance features	How DeepL keeps your data secure	DeepL Pro
<p>Account impersonation consent</p> <p>Account impersonation consent allows users to decide if and when a provider can access an account for support or troubleshooting—ensuring transparency and protecting privacy.</p>	<p>DeepL gives customers the ability to grant or revoke access to DeepL at any time via a toggle in the interface.</p>	

Find out more about how [DeepL keeps your data safe](#).



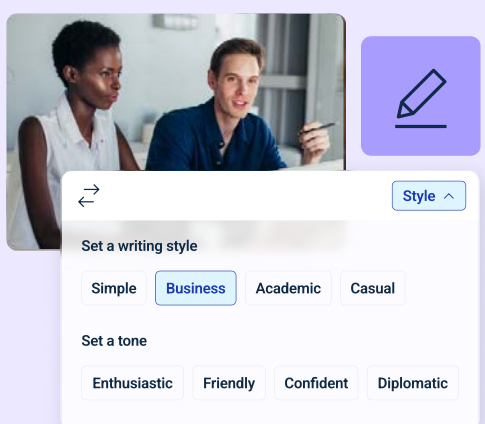
DeepL's Language AI tools

Language AI is rapidly becoming the preferred solution for firms looking to drive efficiency and client satisfaction. DeepL provides a highly accurate, fast, and cost-effective solution to the language challenges faced by public sector practices.



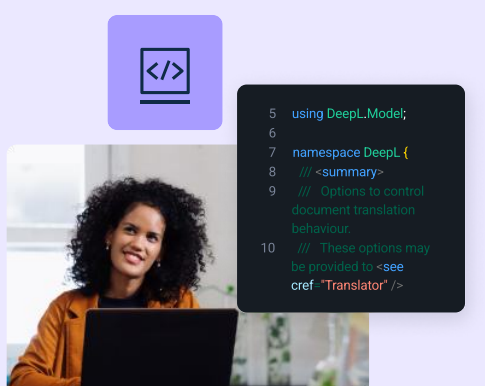
DeepL Translator

DeepL Translator supports public sector teams, government agencies, and academic institutions in delivering clear, accessible communication across languages. DeepL Translator is the preferred tool of language experts due to its human-sounding quality—outperforming ChatGPT-4, Google, and Microsoft in blind tests (as of 2024).³



DeepL Write

DeepL Write helps public sector professionals craft clear, professional, and culturally appropriate written communication. More than a grammar tool, it offers smart suggestions, alternative phrasing, and tone adjustments to support several use cases.



DeepL API

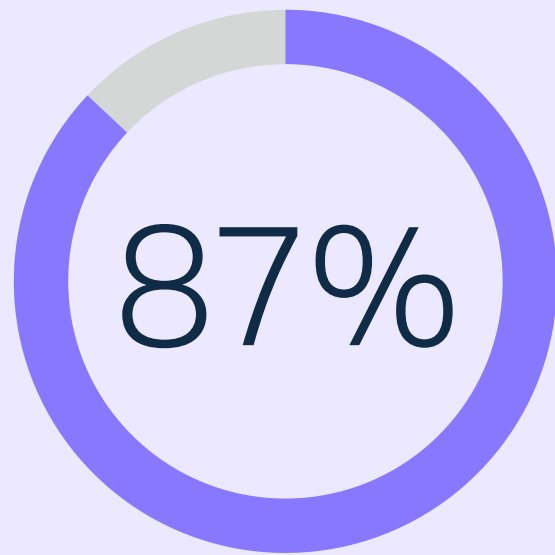
DeepL API enables public sector and research organizations to integrate DeepL's translation technology directly into their own platforms. It allows teams to scale multilingual communication—whether for websites, portals, or internal systems, with easy integration and proven ROI.



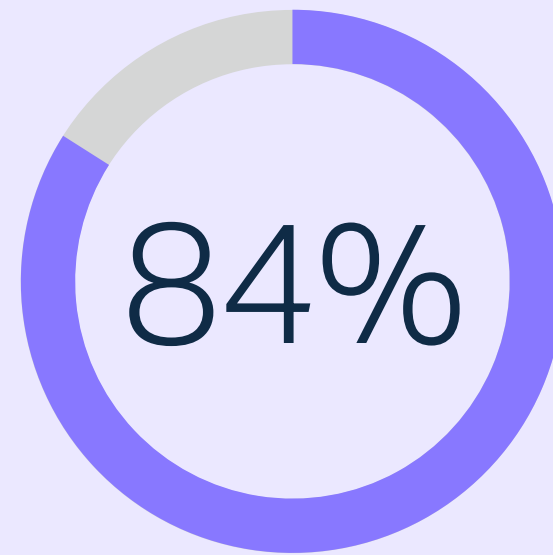
DeepL Voice

DeepL Voice for Meetings brings high-quality, real-time translation to virtual meetings across government, education, and research. It supports multiple spoken languages with live on-screen subtitles—making participation, collaboration, and knowledge sharing more inclusive and efficient.

³ DeepL. "Translation experts weigh in on translation expertise." 2024



of government and public sector professionals say DeepL helps them perform their job faster



of government and public sector professionals say that DeepL delivers highly accurate translations

Source: DeepL Government and Public Service User Research

Overcome language barriers today

Contact our team to discover how DeepL's secure, high-accuracy Language AI can help your public sector organization.



Contact Sales



General disclaimer:

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